



JOB DESCRIPTION

With the launch of new wireless technologies like 5G, the explosive growth in the Internet of Things (IoT), and the continued penetration of smartphones worldwide, there's never been a more exciting time to work in digital wireless.

American Tower is a Fortune 500, S&P 500 and Forbes Global 2000 company that provides the infrastructure for modern digital communications. We have operations in the major markets of the Americas, Europe, Africa and Asia.

We've experienced exceptional growth over the past decade and our outlook for the future is strong. If you like being in the middle of where things are happening, this is the place for you.

We are currently seeking an **Operations Manager** in our Ratingen, Germany offices.

SUMMARY:

The Operations Manager is responsible for all activities related to tower site management, customer activity, compliance and training. This position needs close cooperation with the Regional Operations Managers and is an interface role to the Sales Support Team by setting the direction, driving best practices, enforcing policies and overseeing efficiency. The Junior Manager Operations reports directly to the Head of Operations and works close together to ensure objectives are achieved for all regions.

OTHER DUTIES:

- Other duties as assigned

SUPERVISORY RESPONSIBILITIES:

- None

QUALIFICATIONS:

- Proficient in Microsoft Office Suite
- Written and verbal communication skills in German/English
- Planning, Organisation and Presentation skills
- Experience and working knowledge of Mobile Network Structures, Construction and Health & Safety Regulations in the German market
- Ability to provide training and support on technical and organisational issues
- Conflict Management and problem-solving mindset
- Management of multiple and simultaneous projects with attention to detail and accuracy
- Ability to develop good relationships with Staff, Tenants, Landlords and Vendors
- Capability to use discretion and work with little supervision

EDUCATION AND EXPERIENCE:

- Minimum 5 years work experience and supervisory position in the Mobile Network Industry with key area of Rollout: tower site development, civil works and implementation and/or Operations in network coordination, field service, maintenance and defect management.

ENVIRONMENT:

Approximately 80% performed in climate-controlled internal office environment working under normal office conditions. Approximately 20% travel within country may be required in support of the position's responsibilities.

This position is based in the ATC Germany offices in Ratingen, working home based will be not available. 50% travel may be required in support of the position's responsibilities.

While performing the duties of this job, the employee is regularly required to sit, stand, walk, use hands and finger to feel and handle, reach with arms and hands, talk and hear. The employee frequently is required to stoop, kneel and crouch.

Beforehand or during the probationary period a G41 certificate must be acquired as well as certificate for working on height in accordance to DGUV Vorschrift 1 / DGUV Regel 112-198 / DGUV Regel 112-199.

While performing the duties of this job it is required to lift weight or exert a force up to a maximum of 12 kilos.